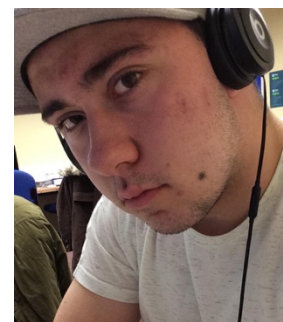


## Shock Radio Manifesto

Lee Taylor



Position: Head of Tech

Hi there! Who am I, I hear you cry. I am Lee Taylor and I am studying Technical Theatre at Salford and I am looking to be your Head of Tech for Shock Radio for the next academic year. I believe I have all of the necessary requirements for this role as I have always been dedicated to the station and I feel like I have proved myself many times when helping the team and being there when it is necessary.

	Why I feel I am suitable for this position.	What I would change about the position.
1)	<ul style="list-style-type: none"> <li>- I was contacted from a member of the tech team who had an issue regarding the internet. There were issues in studio 2 as to which I was called to assist in repairing. As I arrived, I found that I was alone working on the issue and was told what was going on by an executive producer who required the help. At the time, there were issues contacting the Head of Tech as I needed administrative access to the computer's control panel. I had to complete the task in a way that would work without crashing the system and making the problem worse. I did this by manually overriding any form of access to all of the internet connection settings that were stored on the studio 2 computer and resetting the internet protocol manually as I found out the issue was caused by the get-out of Maxwell to the get-in of University House. The internet protocol hadn't updated itself automatically and so I helped it update its own drivers and restart the protocol to which it then started working flawlessly.</li> </ul>	<ul style="list-style-type: none"> <li>- My first idea I have in mind is by setting up a fully trained team that I will perform any training session with in order to allow them to be able to fix an issue themselves without needing extra assistance from the head of tech. I want the tech team to work as a team in the next year and so I feel this would be a great strategy as it also links into a life skill of problem solving. This is how I learnt my skills with technology and in the end, it worked really well for me. I would assist the team if they were really stuck and I would do my best to help them understand the issue for when or if it happened again and that way they should feel comfortable with performing the fix in the future.</li> </ul>
2)	<ul style="list-style-type: none"> <li>- Another example of attempting to fix an issue with the tech aspect of Shock Radio was when another issue with the internet evolved. However, this time the computer in the office stopped connecting all together and refused to connect at all. I helped with resetting any problems that shown up in diagnostics and managed to ease any issues in task manager that could have related to the problem. This didn't fix the issue but I attempted and eventually as a team we found a fix to which I have assisted to do since the issue arose. Even if it did include having pictures of bacon on the computers to test if it was working for when the internet came back to life.</li> </ul>	<ul style="list-style-type: none"> <li>- I would always be on hand to fix a problem if it needed fixing and there were no tech team members available to assist. I live on Campus which makes it easier for me to get to Shock Radio and help fix any issues that occur. When I get a call to come and fix something, I am usually there within 5-10 minutes. It shouldn't be difficult to contact me if something went wrong. I always answer my phone and I am more times than not being the boring person at home on my computer watching Netflix. Give me something fun to do like fix a problem at Shock, I will immediately be there.</li> </ul>
3)	<ul style="list-style-type: none"> <li>- I arrived to the studio one day to find that nothing was going live other than Shock Radio Xtra. We used the macro on Zetta to try and get the station to switch to Studio 1, however, when we tried to do this, nothing was happening and it went silent for a period of time. When I tried to play a song, it wouldn't go out live. I tried speaking and that also wouldn't go out live. I reset Zetta from the computer and rebooted the system and found out that Zetta had crashed. I then went into the Windows Task Manager and stopped all Zetta services from running and put them all to a halt. I then stopped all Chrome services and other useless services from running. I then started Zetta up again and it started working seamlessly again. I then restarted the other services and found there was a file that was causing the computer to lag to which I fixed immediately.</li> </ul>	<ul style="list-style-type: none"> <li>- I want to make it easier for people to contact members of the tech team this year. Not many people actually know who are members of the tech team and this is a slight problem as I don't want people thinking the head of tech is the only person that can fix things for Shock. I want everyone to be a part of the team and do their fair bit for the station in order to get recognition for their efforts. I would do this by setting up a "AHHH I NEED HELP" leaflet with all the names of the tech team and a form of contacting them. I would also put a few instructions to whoever needs the help on some frequent issues that occur. This would help fix the problem quickly and would prevent the host of the show having to cancel their show because they have to wait about 20 minutes in order for a tech team member to show up to help fix the problem. I would also add a small rota of who would be available on which days. I would put my contact details at the top of the page in case it was an emergency situation to which I would head to the station immediately to fix. The contact details that would be on the leaflet would be for non-emergencies or just a hotline for help with something. If I needed assistance with an emergency, I would contact whoever said they'd be available to come and assist me with the problem. This resolution would also help me get to know each member of the tech team and their capabilities.</li> </ul>

I hope this manifesto influences your decision to vote for me as your next Head of Tech for Shock Radio.  
(Apologies for small text)

Lee Taylor